



Release Notes

Version 50

Release

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Estimating & Ordering Update

ESTIMATING & ORDERING UPDATE

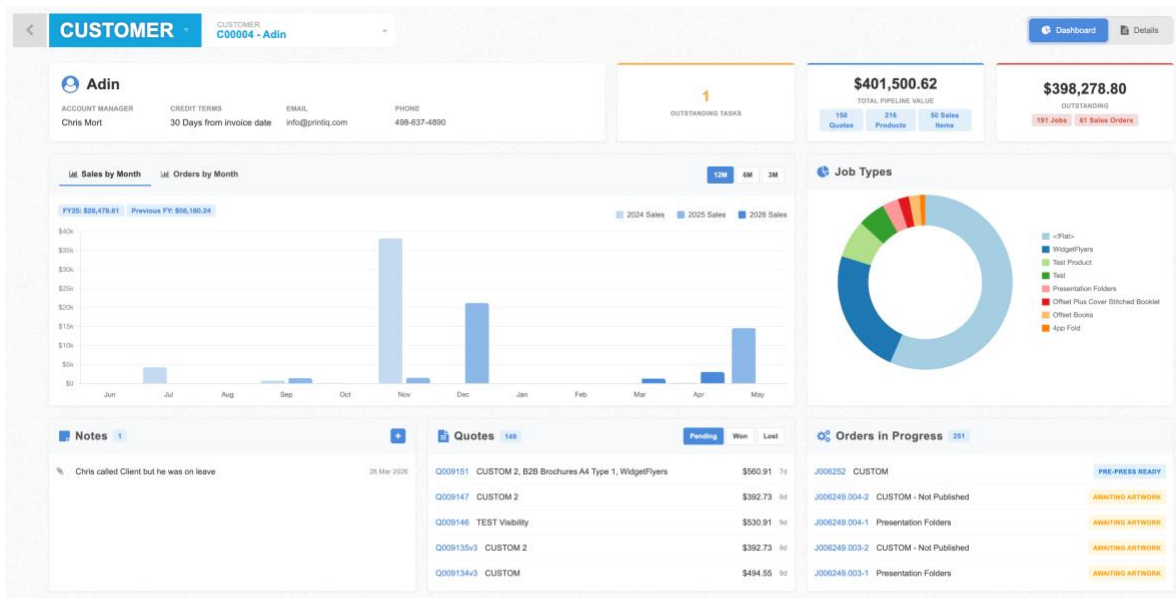
Customer and Supplier dashboards

We've been asked for this one a few times and we have been listening!

We have introduced dedicated dashboards for customers and suppliers that gives users a consolidated view of customer activity, order status, and account metrics, bringing quotes, orders and invoices for customers all together, and outsources requests, purchase orders and invoices for suppliers all together, so your team spends less time searching and more time acting.

With our unified Customer and Supplier dashboards, everything comes together in one powerful, intelligent view, turning complexity into clarity. Bringing you CRM Lite features like Total Pipeline values, Outstanding Order value not invoiced, with sales and order by month views and Current FY spend to Previous FY spend comparisons.

The dashboard includes quick access to recent quotes, orders, invoices, and key customer KPIs. Designed to improve customer information visibility and streamline account management from a single interface.



[Click here](#) to view recording of the Customer dashboard in action.

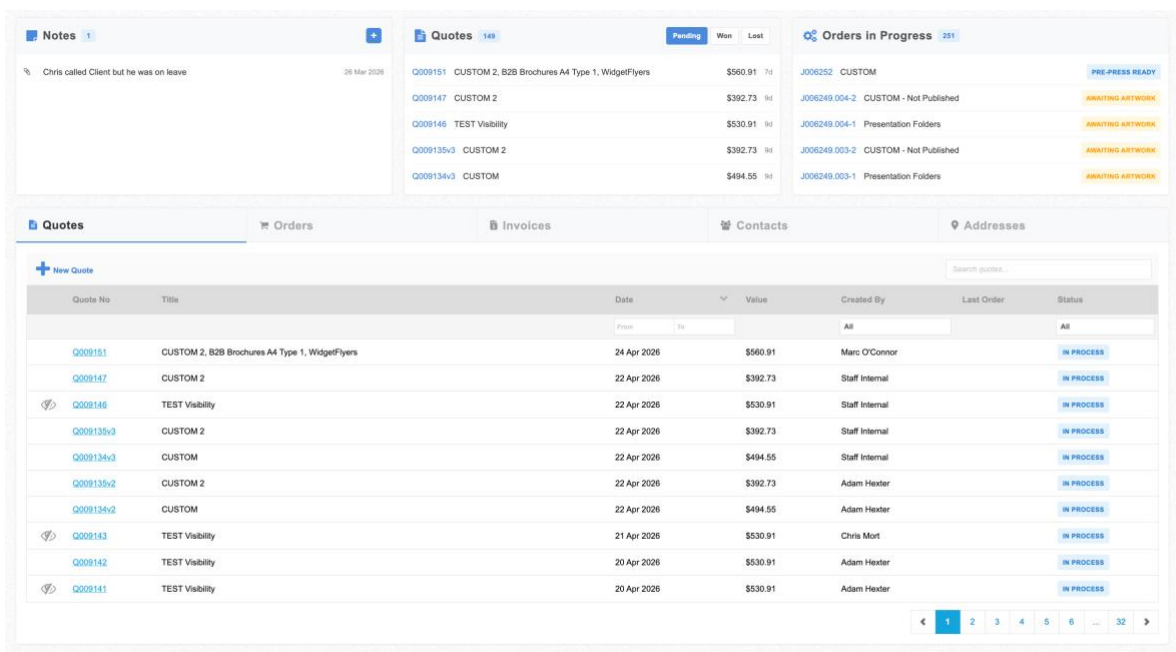
Unified relationship view

All activity for a customer or supplier is now visible in one place. No more cross-referencing separate screens to piece together the full picture.

Smarter workflows

Includes enhanced filtering and navigation tools so support and sales teams can find customer insights faster.

The dashboard surfaces what needs attention – e.g. outstanding quotes, pending approvals, open requests – so your team can prioritise without having to go looking.



Quote No	Title	Date	Value	Created By	Last Order	Status
Q009151	CUSTOM 2, B2B Brochures A4 Type 1, WidgetFlyers	24 Apr 2026	\$560.91	Marc O'Connor		IN PROCESS
Q009147	CUSTOM 2	22 Apr 2026	\$392.73	Staff Internal		IN PROCESS
Q009146	TEST Visibility	22 Apr 2026	\$530.91	Staff Internal		IN PROCESS
Q009135v3	CUSTOM 2	22 Apr 2026	\$392.73	Staff Internal		IN PROCESS
Q009134v3	CUSTOM	22 Apr 2026	\$494.55	Staff Internal		IN PROCESS
Q009135v2	CUSTOM 2	22 Apr 2026	\$392.73	Adam Hexter		IN PROCESS
Q009134v2	CUSTOM	22 Apr 2026	\$494.55	Adam Hexter		IN PROCESS
Q009143	TEST Visibility	21 Apr 2026	\$530.91	Chris Mort		IN PROCESS
Q009142	TEST Visibility	20 Apr 2026	\$530.91	Adam Hexter		IN PROCESS
Q009141	TEST Visibility	20 Apr 2026	\$530.91	Adam Hexter		IN PROCESS

Complete audit trail

Every interaction, document, and status change is tracked in context, giving your team full visibility into the history of each relationship.

Where to find it

Navigate to View Customers in the main menu. The dashboard is available to all users with existing access to this module by just clicking into the Customer details with no additional setup required.

ESTIMATING & ORDERING UPDATE

Label quoting based on a Maximum Roll Diameter

We know how important it is in the labels space that quotes take into account the maximum diameter of the finished rolls. We have expanded custom quote templates to include the options to quote labels by the max diameter and the number of finished rolls. The calculations will consider both stock and any additional material thickness to determine the final thickness of a single label.

This is then used to calculate how many labels will fit on a roll based on a maximum diameter specified and display the total number of finished rolls produced.

LABEL THICKNESS 207 µm per 1 label Show calculation		CORE OUTER DIAMETER Cores Required (S... 38 mm		OUTSIDE MAX DIAMETER 100 mm		LABELS QTY PER ROLL 315		NO. ITEMS ACROSS (PRINTED) 3		NO. ITEMS ACROSS (FINISHED) 	
--	--	--	--	---	--	---	--	--	--	---	--

ADVANCED KINDS	ITEM QUANTITY	TOTAL ROLLS	
Kind A	1000	4	3x Rolls of 315 1x Partial Rolls of 55
Kind B	2000	8	6x Rolls of 315 2x Partial Rolls of 55
Kind C	5000	18	15x Rolls of 315 3x Partial Rolls of 92

Outside Max Diameter

100mm
38mm
Core Diameter
Roll Length 32.46m

Production Update

PRODUCTION UPDATE

Shop Floor User access

We have expanded the access for a user type of 'Shop Floor' to include access to the 'Operations Board'.

PRODUCTION UPDATE

Shop Floor Users and factory location access restrictions

'Shop Floor' users can now be locked down to a specific factory location only.

The user will only have access to production boards based only on the factory's assigned to them.

This is designed for environments where a site operates with more than one Factory Location and helps ensure 'Shop Floor' users only access jobs relevant to their assigned factory.

PRODUCTION UPDATE

Production path change restrictions

Users can be restricted to only see alternate 'factory location' options in the factory location dropdown on Job Details that have a production path existing for that location. So, if you have many factory locations, any that are not included in the quoted production paths will be removed from the dropdown.

PRODUCTION UPDATE

Improved Timing Allocation for Ganged Jobs

Production timing for ganged jobs can now be allocated based on sheet area rather than split evenly across child jobs. This results in a more accurate distribution of production time across jobs sharing the same sheet. The improvement provides better reporting accuracy and more realistic job costing.

PRODUCTION UPDATE

Capacity Planner Press Option filter

We have added an additional filtering option in our Capacity Planner. You can now filter cards based on the 'Press Option' used against the job.

For example, this is useful for flexographic printers who have different cylinder options. You can filter the cards to help plan jobs of the same cylinder in the most efficient production order.

PRODUCTION UPDATE

All Jobs Board & Orders Board Customer Requested Date Column

The All Jobs board and expanded Orders board now display a Customer Requested Date column, giving staff quick visibility of customer-requested delivery expectations directly from these views. This helps teams better prioritise and manage work without needing to open individual jobs or orders. The column is hidden by default and can be shown or hidden via the column visibility controls.

PRODUCTION UPDATE

Pre-Production Board Proof Status Column

The Pre-Production board now displays a Proof Status column, consistent with the Production and All Jobs boards. This gives staff visibility of each job's proof state directly from the Pre-Production view, without needing to navigate away. The column is enabled by default and can be shown or hidden via the column visibility controls.

IQStore and Inventory Update

IQSTORE AND INVENTORY UPDATE

Sales Order Item Limits

Do you need to put limits on the quantity of store-based items an individual user or customer can order to ensure you do not run out of stock?

Store items now have the option to include a quantity limit that can be ordered.

This can be based on the user, customer or customer group. Limits can also be configured based on daily, weekly or monthly timeframes.

The user will then be able to only order a maximum quantity of a particular item within the specified timeframe.

Used to add limits for this store item

☒ Use Item Limits

Export Import

Global Limits Overrides

TYPE	LIMIT	REFRESH
User	10	Weekly - Mon
Customer		
Customer Group		

IQSTORE AND INVENTORY UPDATE

Sales Item 'Copy Item' option

To improve the user experience when you are required to add new sales items that are a variation on an existing item, we have added a 'copy' option under the options list inside the 'eyeglass' icon on the Sales item Admin board.

Copy Item

NEW ITEM CODE: 10502 - 200 B #41 CWT 1 SIDE

NEW ITEM NAME: 200 B #41 CWT 1 SIDE

NEW ITEM DESCRIPTION: 200 B #41 CWT 1 SIDE - 1524x3050

☒ Active

☒ Select All

☒ Copy Attributes

☒ Copy Categories

☒ Copy Additional Suppliers

☒ Copy Registration Configuration

☒ Copy Promotional Kit

☒ Copy Tags

☒ Copy Additional Locations

☒ Copy Freight Overrides

Cancel Copy

Freight Update

FREIGHT UPDATE

Freight Integration with Shipstation

Shipstation is now included in our global freight integration partners, with the ability to offer their services in all regions printIQ are currently in.

ShipStation is a cloud-based shipping and logistics platform designed for e-commerce businesses to streamline order fulfillment. It centralizes orders from over 400 platforms (like Shopify, Amazon, and eBay) and carriers, enabling users to compare rates, bulk print labels, manage inventory, and automate shipping processes from one dashboard. The integration enables rate lookup, shipment creation, label generation, and tracking through the ShipStation API.

FREIGHT UPDATE

Delivery Confirmation Options for Shipments

Delivery confirmations can now be configured when creating shipments through supported freight providers. Users can select from available confirmation types such as signature or delivery confirmation depending on the carrier's capabilities. This allows businesses to apply the appropriate delivery assurance for each shipment.

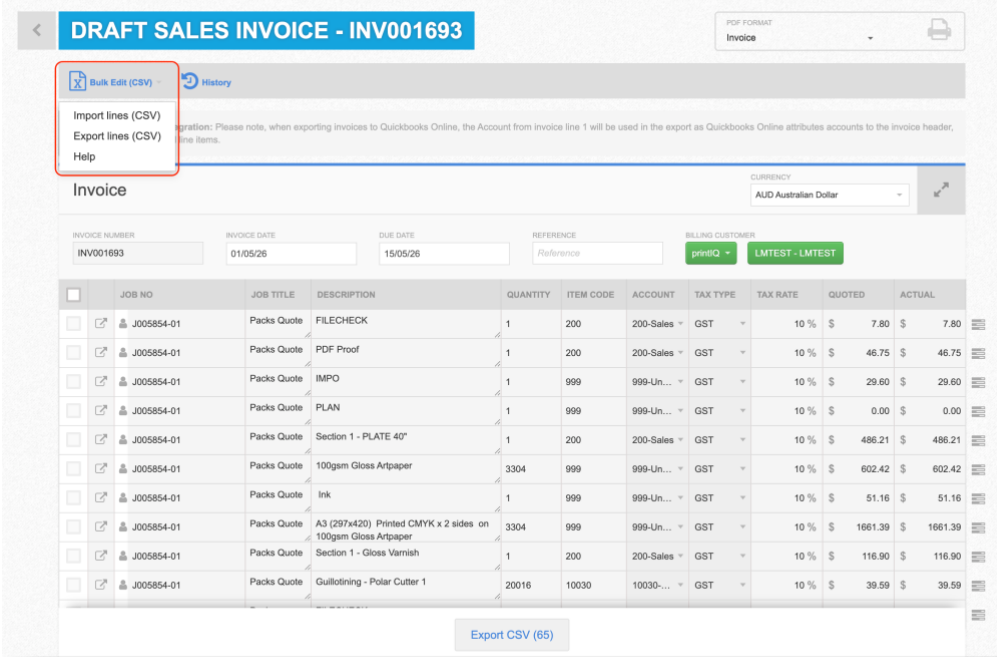
Accounts Update

ACCOUNTS UPDATE

Invoice Export/Import csv

To make the reviewing and editing of large invoices easier for the user, we have added a csv-based export/import.

The user can then use excel to make any changes and import these back into printIQ.



DRAFT SALES INVOICE - INV001693

PDF FORMAT: Invoice

Bulk Edit (CSV) History

- Import lines (CSV)
- Export lines (CSV)
- Help

Invoice

CURRENCY: AUD Australian Dollar

INVOICE NUMBER: INV001693 INVOICE DATE: 01/05/26 DUE DATE: 15/05/26 REFERENCE: Reference

BILLING CUSTOMER: printIQ - LMTEST - LMTEST

JOB NO	JOB TITLE	DESCRIPTION	QUANTITY	ITEM CODE	ACCOUNT	TAX TYPE	TAX RATE	QUOTED	ACTUAL
J005854-01	Packs Quote	FILECHECK	1	200	200-Sales	GST	10 %	\$ 7.80	\$ 7.80
J005854-01	Packs Quote	PDF Proof	1	200	200-Sales	GST	10 %	\$ 46.75	\$ 46.75
J005854-01	Packs Quote	IMPO	1	999	999-Un...	GST	10 %	\$ 29.60	\$ 29.60
J005854-01	Packs Quote	PLAN	1	999	999-Un...	GST	10 %	\$ 0.00	\$ 0.00
J005854-01	Packs Quote	Section 1 - PLATE 40"	1	200	200-Sales	GST	10 %	\$ 486.21	\$ 486.21
J005854-01	Packs Quote	100gsm Gloss Artpaper	3304	999	999-Un...	GST	10 %	\$ 602.42	\$ 602.42
J005854-01	Packs Quote	Ink	1	999	999-Un...	GST	10 %	\$ 51.16	\$ 51.16
J005854-01	Packs Quote	A3 (297x420) Printed CMYK x 2 sides on 100gsm Gloss Artpaper	3304	999	999-Un...	GST	10 %	\$ 1661.39	\$ 1661.39
J005854-01	Packs Quote	Section 1 - Gloss Varnish	1	200	200-Sales	GST	10 %	\$ 116.90	\$ 116.90
J005854-01	Packs Quote	Gullotining - Polar Cutter 1	20016	10030	10030-...	GST	10 %	\$ 39.59	\$ 39.59

Export CSV (65)

ACCOUNTS UPDATE

Tax Integration Per Site

Tax compliance isn't a one-size-fits-all. Different sites operate across different jurisdictions, use different tax service providers, and carry different compliance obligations. PrintIQ's Tax Integration Per Site feature gives you the ability to allow each Site account to carry its own tax calculation engine, credentials, and configuration, all managed automatically during invoice processing.

Whether your business uses Avalara, TaxJar, or both, this feature ensures every invoice is calculated with the right settings, every time, with zero manual intervention.

ACCOUNTS UPDATE

Invoice changes to support e-invoicing in Xero

With e-Invoicing becoming more widely spread in some countries, we have been working on ways to support the accounting systems like Xero 'e-invoicing' feature.

E-invoicing is a global method of exchanging invoices between accounting systems, designed to reduce the delay in getting emails answered or invoices paid.

Instead of sending a PDF file or email of the invoice to a client, you can automatically send the invoice through your accounting system to their accounting system via a secure e-invoicing network.

ACCOUNTS UPDATE

Automated Invoice Consolidation

printIQ now supports automated consolidation of draft invoices into a single summary invoice. A scheduled process can group invoices by customer and optionally invoice reference fields, allowing businesses to generate consolidated invoices by department, region, or other criteria. The new consolidated invoice can be automatically emailed and a summary report can be attached to the email to provide a detailed breakdown while keeping the main invoice simple.

General Update

GENERAL UPDATE

Improved Account Security

Users will now be automatically signed out if their account is disabled or their password is changed. This ensures account access changes take effect immediately and helps prevent continued access using an old session.

GENERAL UPDATE

Materials 'Copy' option

To improve the user experience when you are required to add new materials into printIQ, we have added a 'Copy' option inside the 'eyeglass' next to the material code.

GENERAL UPDATE

Manage quantity on hand 'Managed Items Only' export flag

To simplify the process to update the stock level quantity on hand via the csv export/import, we have now added an export flag to export 'Managed Items Only'. This helps to keep the csv list limited to only items you have flagged as 'managed'.

Integration & Exports

INTEGRATION & EXPORTS

API Pricing Without Quote Creation

The GetPrice API can now return pricing without creating a quote record, by passing the "PriceOnly" flag. This prevents quote numbers from being consumed and avoids unnecessary quote records being stored when pricing is requested programmatically. It provides a cleaner and more efficient workflow for integrations that only need pricing information.

INTEGRATION & EXPORTS

API Access to Customer Proof Contacts & Addresses

New API endpoints allow integrations to retrieve customer contacts and addresses for use in pricing and proof workflows. This enables external systems to correctly reference proof recipients when submitting requests through the API. The update improves flexibility and accuracy for automated quoting and ordering integrations.

INTEGRATION & EXPORTS

Tracking Codes in Invoice API

The CreateDetailedInvoice API endpoint now supports optional tracking code fields. This allows external systems to provide tracking or accounting codes when creating invoices through the API. The enhancement improves compatibility with financial systems and automated invoicing workflows.

INTEGRATION & EXPORTS

Auto-Tiling Support in GetPrice API

The GetPrice API now supports automatic and manual tiling configuration for products that require tiled output. Integrations can trigger the same tiling logic available in the quoting interface when requesting pricing. This ensures pricing calculations correctly account for tiled production layouts.