PRINTIQ RELEASE NOTES

v49.1 Release

LET'S TALK

For more information about our products and services,email us at **letstalk@printiq.com** or put in a request to the **service desk**

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GROW
SCALE
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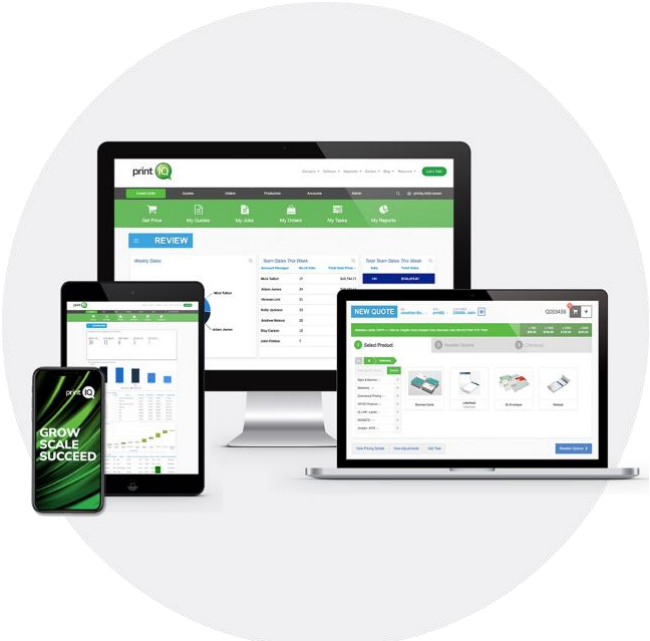


Estimating & ordering updates

QUOTING

New Payment Gateway - Stripe

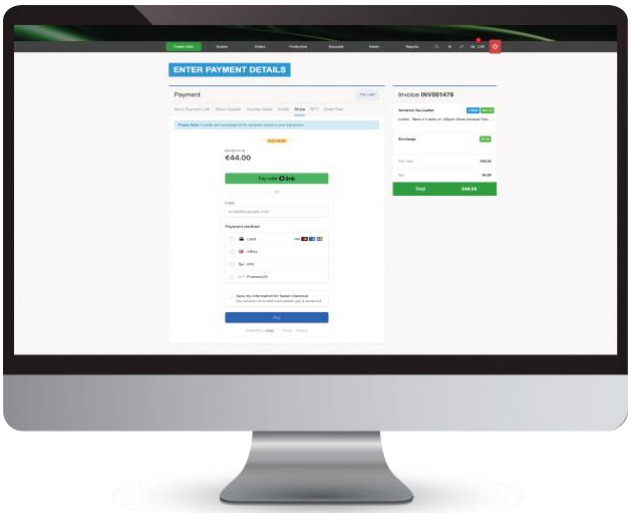
kb article

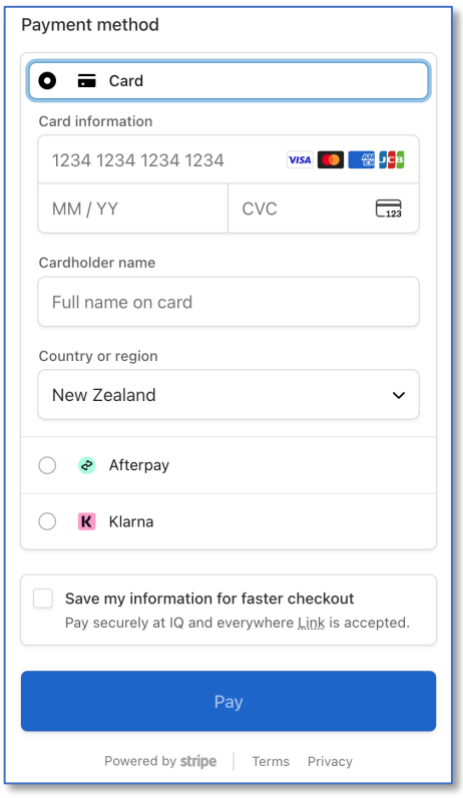
In addition to our existing Payment Gateway providers, we're excited to announce an enhanced new Payment Gateway connection with Stripe integration for printIQ, delivering a streamlined and secure online payment experience for your customers. Stripe is available in over 40 Countries and supports all major Credit Cards plus a large range of other payment options such as Apple Pay, Google Pay, Afterpay, Klarna and Link to name a few.

To get started, customers must be onboarded with a Stripe Connected Account in the correct region, with status set to Enabled and active payment methods configured. Stripe requires completion of all mandatory business information before payments can be accepted.

Finally, as Stripe operates as its own payment type within printIQ (separate from providers such as Windcave and Banquest), it must be added to the appropriate customer credit terms to appear as a payment option at checkout. This structured setup ensures a compliant, secure, and fully integrated payment workflow for printIQ customers.

If stripe is something that you are interested in offering in printIQ then please contact your printIQ support team or Account Manager for further assistance.





QUOTING

Allow excluding stock price from markups and adjustments

We have added more granular control around inventory-based stock pricing. You will now be able to exclude your stock price from different types of adjustments, so you can separate out your stock margins from your overheads and profit margins.

QUOTING

MATERIALS - Charge based on order pricing

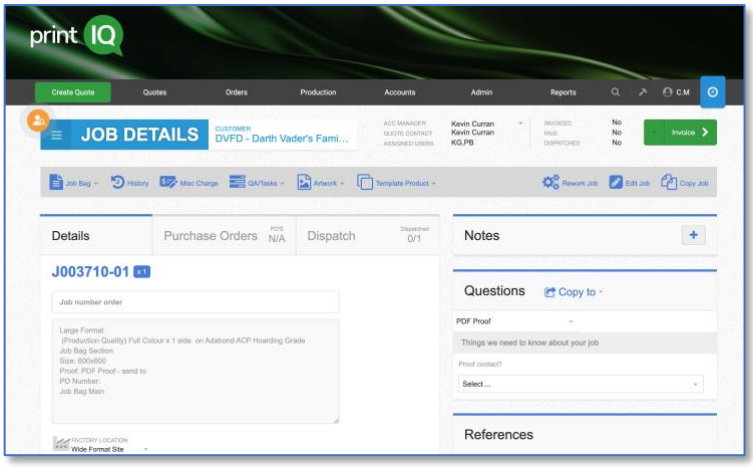
Against a material, we have added the option to link the 'Order Units' to auto calculate the 'Charge Unit'. This is useful in situations where a material is ordered as a roll of 100 meters at $100 per roll and the charge is per meter and the charge unit set to $1. Any price updated to the 'Order Units' will then also pass on to the 'Charge Unit'. When the 'Order Units' are updated to $110 per roll' the charge will then increase to $1.10 per meter.

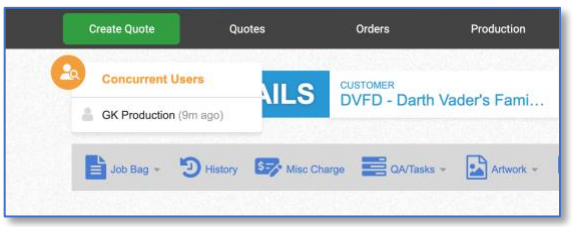
Production updates

ORDERS BOARD

User Collision notification on Jobs and Sales Orders

Stay perfectly in sync with your team using our new real-time activity indicators. Smart notification icons instantly alert you when other users are viewing or editing the same job or sales order, giving you full visibility and preventing accidental overlaps. With live collaboration insights built directly into your workflow, you can work faster, smarter, and with total confidence.





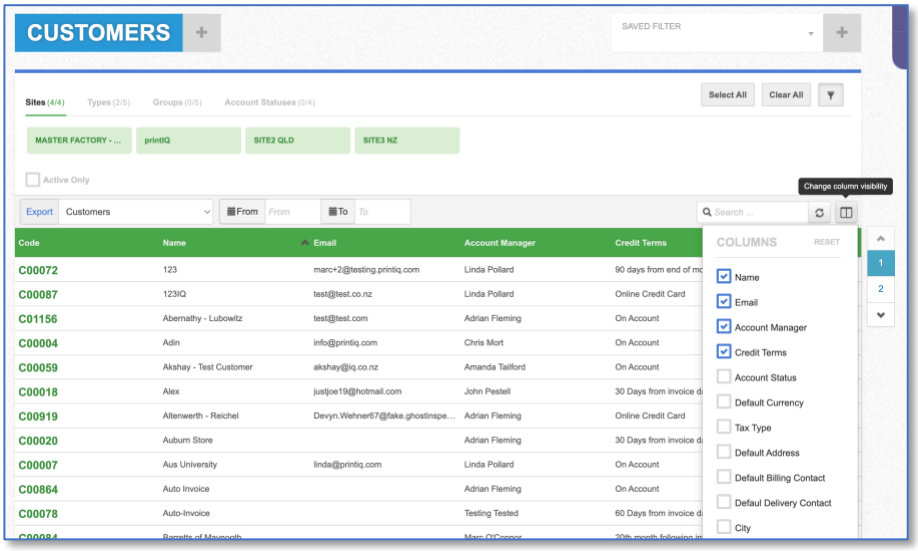
PRODUCTION

BOARDS – Show/Hide Columns and References 1,2 & 3 now display reference name

Greater flexibility, greater control. The enhanced Show/Hide Columns functionality has now been extended to even more boards across printIQ, giving users the power to tailor their workspace like never before. Focus on what matters most, reduce on-screen clutter, and customise each board to suit your workflow — all with just a few clicks.

Boards we have added the Show/Hide columns to in this release are:

View Customers, Outsource Board, Request For Quote, XMPie Orders, Inventory Purchase Order, Invoicing – Manage GLA, Admin - User Registration Board, Factory Admin – Machine and Factory Admin – Operations



With boards getting smarter and more intuitive than ever over the last few releases. We keep making minor tweaks such as when displaying Reference fields (1, 2, or 3), column headers will automatically reflect the actual reference name you've configured — replacing generic labels like "Reference 1" with meaningful, business-specific terminology. The result? Clearer visibility, improved usability, and boards that align perfectly with the way your team works.

PRODUCTION

Additional columns added to the Operations Board

The Operations board had been expanded to include columns for:

Job Title, Customer, Section Name, Stock, Job Ref 1, Job Ref 2 and Job Ref 3.

IQ Store & Inventory updates

STORE

IQ Store replenishment workflow

The final phase of our ongoing IQStore enhancements delivers powerful new efficiencies to your workflow. A fully automated replenishment process now ensures stock is intelligently managed behind the scenes, reducing manual intervention and keeping inventory aligned with demand.

In addition, sales orders are now visible directly from the Series screen, giving your team clearer oversight and faster access to critical order information. Together, these updates streamline operations, improve transparency, and elevate the overall IQStore experience.

Finance Updates

INVOICING

Tracking Code amendments

Tracking Codes is an area that can be used for the Accounts department with their Xero Integration. We have made a small change to the Invoice screen to allow the Tracking Codes fields to be either a text box (current state) or a dropdown list of predefined fields based on your setup preferences.

If Tracking codes is something that you are interested in and not yet using, please reach out to your support team to initiate the setup process.

General updates

ADMIN

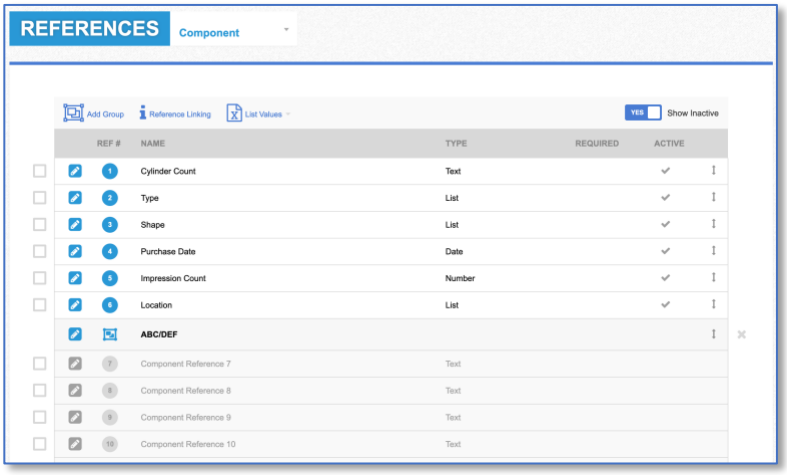
'Reference' enhancements

kb article

We've enhanced the power of References by combining a lot of the features from Quote Questions functionality with References to make the product setup faster and more consistent than ever with a restyle of the Admin screen. This allows printIQ to be able to do features like Proof Contact at an order level.

Reference answers can now be saved directly against product creation sessions, ensuring key information is retained and automatically applied where needed.

This improvement reduces repetitive data entry, improves accuracy, and streamlines the product creation process, helping your team move from setup to sale with greater speed and confidence.

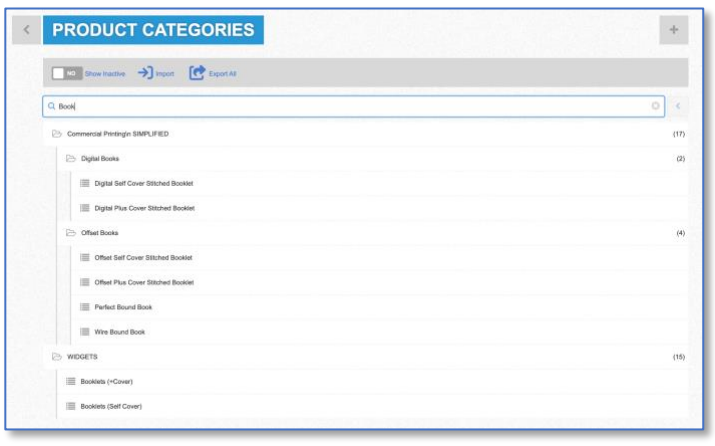


ADMIN

Product Category Search Field

Finding the right product category just got faster and easier. The Product Categories screen now features a search function, letting you quickly locate and update the exact category you need.

This enhancement streamlines your workflow, saves time, and ensures managing your product catalog is smoother and more efficient than ever.



Integration & Exports

GENERAL

Implement Runs Calculator in GetPrice API

We've added the RunsCalculatorInput to the ProductionOptions section of the GetPrice API. When provided, the API will now create a job that uses the runs calculator to automatically determine the required number of runs for your kinds. This enhancement streamlines setup and ensures more accurate production planning.

GENERAL

Sales Order Status Update API

You are now able to keep the status of your sales orders in sync between printIQ and your external system automatically, using a new endpoint specifically for changing the status of a sales order. This will perform all the same functions as changing it within the application, such as picking and returning stock.

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