print IQ

PRINTIQ
RELEASE NOTES

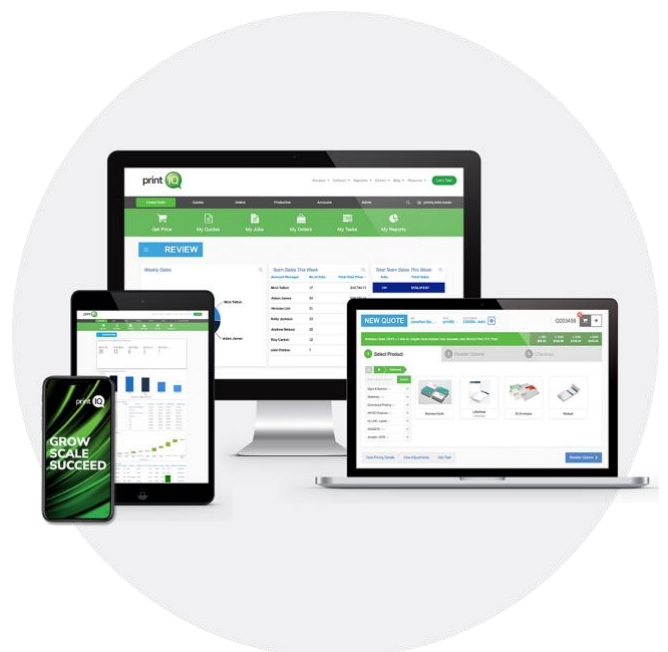## v48.2 Release

LET'S TALK

For more information about our products and services,email us at **letstalk@printiq.com** or put in a request to the **service desk**

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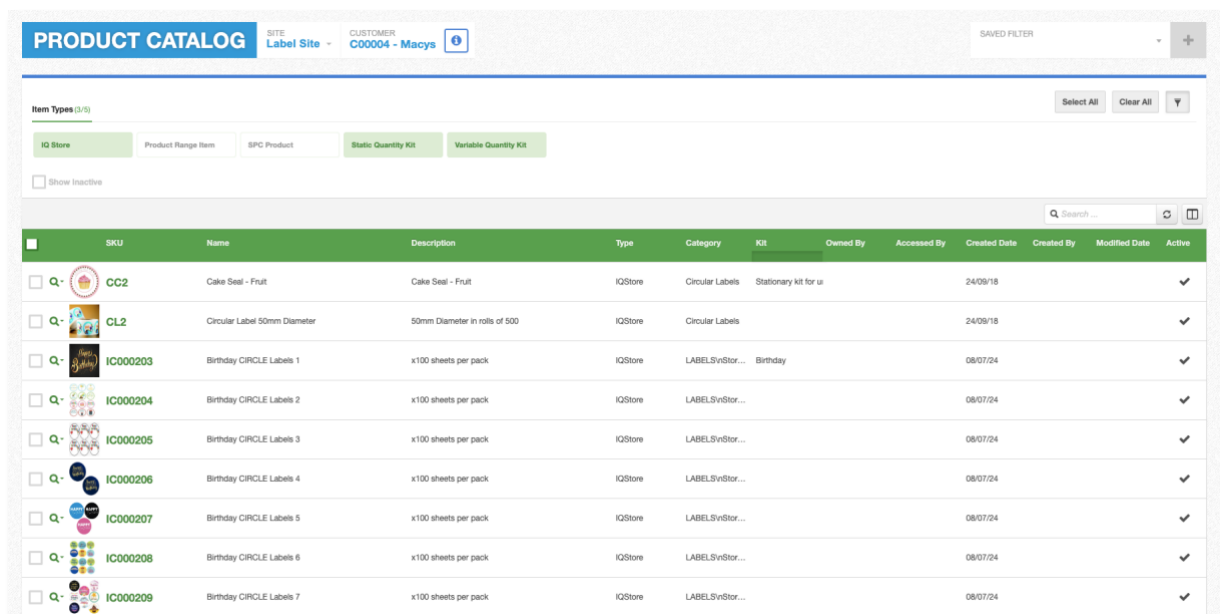
Estimating & ordering updates

New Product Catalog Board

We have created a new 'Product Catalog Board' as a central point for the management and ordering of catalog items (these include Store Items, Product Range Items, Single Product Creation Items and Kits). This board is designed with your Staff and Customers in mind as this board is available for customers to order from.

This is a useful tool for all sectors especially our label printers who have a large range of SKU's available for their customer to order.

Product Catalog (formerly Dynamic Catalogue)

'Dynamic Catalog' has had a revamp! This feature is now known as a 'Product Catalog' and 'Dynamic Catalog Items' are now 'Product Catalog Items'.

Along with the rebrand comes a range of additional features such as linking the range to an existing Single Product Creation (SPC) session. This removes the restriction of having every range linked to a unique production session. Now a single SPC and be linked to multiple ranges. Edit the master SPC session and all ranges linked will now quote with the updated specs.

Ranges can also be pulled into a custom quote format. This can be used as a base to start the quote. Additional operations can now be added to the base for more custom work.

Each individual item/SKU can be managed and ordered directly from the new Product Catalog board.

This will act like a library for you and your customer to see all items/SKU's that you have available for them to reorder.

Markup template type - Product Specification Sheet

We have added the option from an inventory item, Product Catalog Item, Store item and SPC session to produce a PDF specification document.

This will show important information related to the item such as Item Code, Name, Description, weights, Notes and other specific fields including an image.

These can be used as a document to send out with the shipped order or as an identifier in job bags or stock help in store.

Enhancing performance for promotional products

The ordering of promotional products on simplified has been improved to handle products with more items than before, without needing to wait for the promotional product to load. Improvements have also been made to loading of promotional product type categories, to be faster when they contain many items.

Dynamic promotional product descriptions

Instead of requiring a description to be entered for your promotional products, you will now be able to leave this blank. The description will be generated from the items and quantities selected during ordering instead.

Better pricing controls when adjusting promotional product orders

At quote and production stage, we have added visibility of each items pricing and display any custom % or $ value pricing adjustment made against each item.

When a job is already in production and the customer requires additional items added to the order, this allows the user to add the additional items to the order and clearly display any adjustment made previously, allowing the user to match the adjusted pricing.

Easier access & control of product information

We have added two new columns to the Orders, All Jobs, Pre/Production and Imposition boards for 'SKU' and 'Die description'.

Additionally, we have added the ability to 'Clone' a Single Product Creation session. This will allow users to base a new item off an existing SPC and modify it to create a new product.

Production updates

Shop Floor users access to Proof Details

We have added to the user type of 'Shop Floor', access to Proof Details. This includes the ability to view and download a pdf on any approved proofs to aid in the production of jobs on the factory floor.

Ability to add 'Notes' to a job from the All Jobs board

You will now be able to add notes to a job without needing to open the job itself. Under the 'spyglass' menu on all jobs board, you will be able to click the 'Notes' action, and add, remove and edit notes directly from the board.

Adding Supporting Documents into the Supplier Portal

We have added the ability, when submitting supporting documents on a job that will be outsourced to a supplier, to be able to drag a file to supporting documents and make it publicly available for the supplier that will complete the job in the same step.
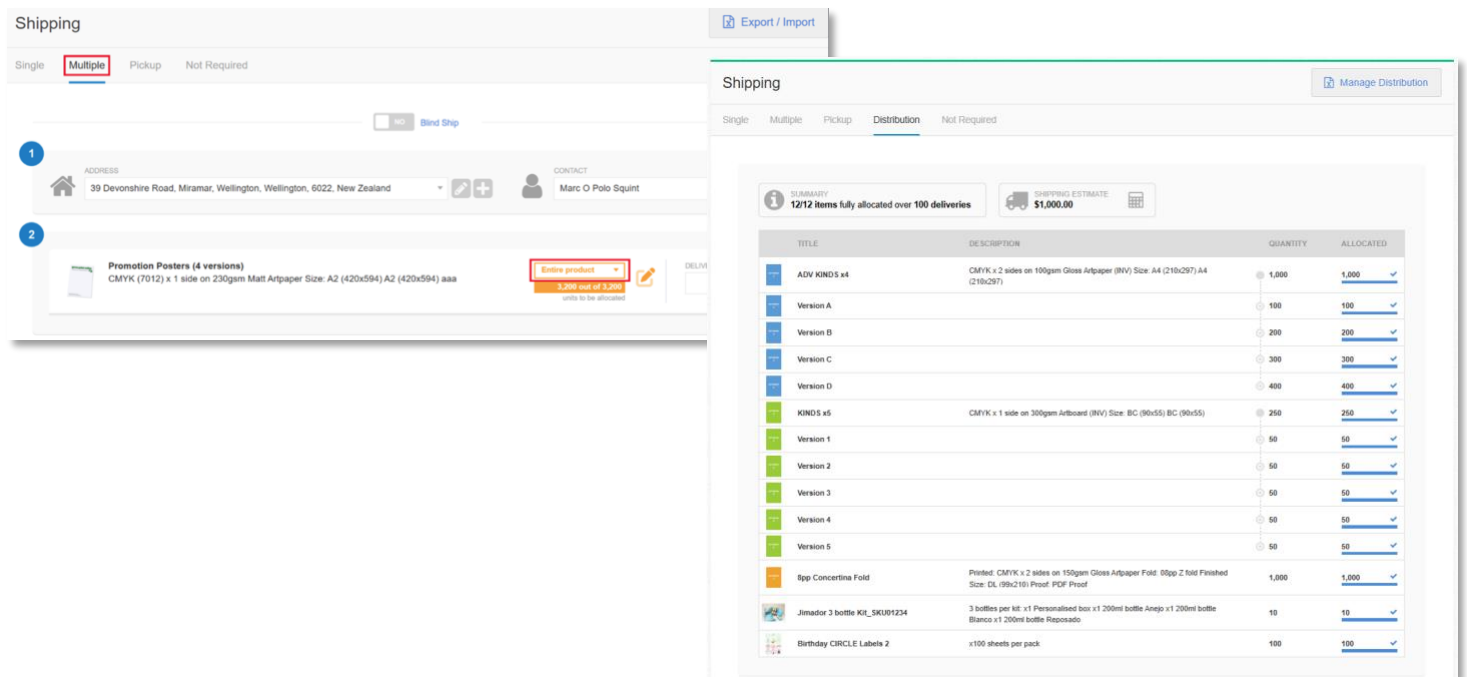
Freight updates

Shipping via Distribution Lists (volume based)

We have expanded shipping/freight at the quote and job level to handle the 'Mass Distribution' of goods. This feature caters for jobs that require deliveries to hundreds of different addresses. At quote or job stage, a distribution list can be uploaded via a csv file.

This creates a list style view of all deliveries that can be in one of two status options, 'Awaiting Distribution' and 'Distribution Ready'.

The deliveries can be filtered and managed in batches as they are ready to send out.

Additional handling for UK freight rules

The upload and download of shipping rates have been improved, to be able to handle large amounts of postcodes, such as the UK requires. Postcodes and rates have been split into separate uploads, so updates don't require all postcodes and rates to be imported when you only need to do a small adjustment.

Adding 'Freight Cost' to the Awaiting Invoice board

A column has been added to the Awaiting Invoice board to be able to see what the cost of shipping is on an order before you create the invoice. You can use this to make informed decisions on what will be invoiced, without having to create the invoice yet.

Finance Updates

INVOICING

Automatically invoicing once an order is shipped.

Getting sick of manually creating an invoice for every job once it's gone out the door? Now, you will be able to set up printIQ to automatically create the invoice once your order has been shipped, email it to the customer, and even push it to your accounting package. This functionality will be customizable per customer, so you can still do your corporate accounts manually each month and leave all the small invoices to be sent automatically.

INVOICING

Customizable references to capture additional

payment data

You will now be able to add up to 20 references for your users and customers to capture additional data when processing a payment through printIQ. These can be restricted to specific payment types, and can be optionally set as required, so you can ensure you're getting the information you need, regardless of how you're taking your payments.

General updates

Ability to handle ACH, Surcharges and Terminal payments through Banquest for North America

The Banquest payment gateway has had an upgrade and is now able to handle more types of payments and surcharges. You will be able to take ACH payments or send the payment to a local terminal to have your customer pay by card in person. It will also handle surcharges per card type, so you can charge a different percentage for each credit card merchant. The surcharge will need to be set up with Banquest and will be reflected on your printIQ invoice payment.

IQ STORE

Ability to upload PDF files to create a Sales Item thumbnail

When you are creating a new IQ Store item, sometimes you only have a PDF on hand of the product. With requests from several of our customers, you will now be able to upload a PDF place of an image. printIQ will create an image and a web-optimized thumbnail from your PDF and will use this as the image and thumbnail for the item.

INTEGRATION

Ability to pass payment information when creating an order through the API

We have extended both the GetPrice and AcceptQuote endpoints to optionally capture payment information when you are marking the order as invoiced and paid. You will be able to pass a payment type and reference, which will then be reflected on the payment on the invoice created for that order.

INTEGRATION

New webhook when a sales order item's order status changes

A new webhook has been added, which will be sent out when the status of a sales order changes. One webhook will be sent per item on the order, so your system receiving the payload can perform actions for each item individually, without the need for additional processing beforehand.

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